
VIRTUAL VISIT QUESTIONNAIRE

Do you have access to or have you utilized Virtual Visits (VV)?
(Check all that apply)

- I have access to VV
- I have visited a Prosthetic/Orthotic provider via VV
- I have visited a Primary Care Physician via VV

How was your experience?

- I was satisfied with the experience
- I found VV as effective as in-person visit
- I found VV better than in-person visit
- I was not satisfied with the experience

Please comment on why you responded the way you did:

Compare your feelings about VV before and after COVID-19

- I am more comfortable using VV now
- I am neither more nor less comfortable using VV now
- I am less comfortable using VV now

Please comment on why you responded the way you did:

Please rank the following in order of importance to you, with 1 being most important:

- VV are more convenient than in-office visits
- VV allow me to not worry about exposure to other potentially sick patients
- VV make it easier to schedule an appointment
- VV make follow ups/communications more streamlined

Please rate your overall satisfaction with Virtual Visit

- Extremely satisfied
- Somewhat satisfied
- Neutral
- Somewhat dissatisfied
- Extremely dissatisfied

Please comment on why you responded the way you did:

Thank you for taking the time to respond! Your feedback will help us improve your experience.